

Resources (March 2021)

- [Call Hotlines, Text Updates, and More](#)
- Many families are struggling right now. Know that you are not alone. Please reach out to the 2-1-1 hotline to get connected with resources.
- If you feel overwhelmed with emotions like sadness or anxiety, or feel like harming yourself or others, Call2Talk is a resource available through the 2-1-1 resource hotline or by calling 508-532-2255. You can also find help at the Samaritans Statewide Crisis Help Line: 1-877-870-4673 or the National Suicide Prevention Lifeline: 1-800-273-8255.
- If you are experiencing domestic violence, you can find help at the SafeLink Hotline (24 hour, multilingual) at 1-877-785-2020 or TTY 1-877-521-2601. You can also reach YWCA Northeastern's DV Hotline at 1-844-372-9922. YWCA Northeastern also has a Sexual Assault Hotline at 1-877-509-9922. More information and resources can be found at www.janedoe.org/find_help/.
- [Resources for Preventing Child Abuse](#)
- The Massachusetts Legislative Task Force on the Prevention of Child Sexual Abuse created a customizable website, www.safekidsthive.org, to help child-and-youth-serving organizations prevent child sexual abuse before it happens.
- [Nursing Home Family Resource Line](#): families and community members who have questions about the care their loved one is receiving during the pandemic should call 617-660-5399.
- Massachusetts Network of Care, a searchable behavioral health directory of mental health services and over 5,000 organizations, is available [here](#).
- Food and other resources for people in need can be found at www.mass.gov/findfoodhelp and <https://findhelp.org/>.
- For Covid housing and emergency needs you can reach out to Community Teamwork, Inc. (CTI) between 8:30 am and 4:00 pm at their general hotline 978-654-5607 or by emailing them at CovidResponseCTI@commteam.org. [Click here](#) to check CTI's website for updates.
- [Andover Rent and Mortgage Assistance Program](#). Eligibility requirements apply. Rent and Mortgage assistance will be determined on a case by case basis. All payments made on behalf of the resident will be paid directly to the landlord or lender. Total assistance will not exceed \$5,000. If you do not have internet access or need language assistance, contact Andover Community Trust at 978-276-9228.
- Elders, Adults with Disabilities, and Caregivers can reach out to Elder Services of the Merrimack Valley at 1-800-892-0890, emailing ageinfostaff@ESMV.org or visiting www.esmv.org.

- Families and Children in need of support can reach out to Family Services of the Merrimack Valley at 978-327-6600 for general support. Their Emergency Mental Health Helpline is 978-327-6607 (English) or 978-327-6679 (Español). More info at www.fsmv.org.
- State Attorney General Healey's Office (AGO) has resources [here](#). You can find information about protecting yourself from scams and fraud, division hotline numbers, and more.
- [Eviction Know Your Rights Flyer](#)
- MA Covid-19 Eviction Legal Help Project (CELHP): provides free legal help to low-income tenants and owner-occupants across Massachusetts in COVID-related eviction cases. To find free legal help in your area, go to [Find Legal Help](#). You may also be able to get assistance paying rent or your mortgage. To learn about new changes to the law and links to other resources, like rental assistance and mortgage assistance, go to EvictionLegalHelp.org. Tenants in the 18th Essex District are served by Northeast Legal Aid (NLA) at 978-458-1465, Monday through Friday 9am to 1pm, or apply online at <https://www.northeastlegalaid.org/get-legal-help>. NLA - Lawrence serves Andover, Boxford, and North Andover. NLA - Lowell serves Tewksbury. Owner-occupants living in a 2- or 3-family home should reach out to the Volunteer Lawyers Project online at <https://vlpnet.org/get-help/>, by calling them at 617-603-1700, or by emailing them at celhp@vlpnet.org.
- [Information for Landlords on Emergency Housing Assistance](#)
- The COVID-19 Command Center and MEMA have isolation and recovery sites in Everett, Taunton, and Pittsfield with capacity for around 351 individuals. More information, including clinical and financial eligibility, can be found [here](#). Providers or individuals can access these sites by calling (617) 367-5150 between the hours of 7 am and 7 pm.
- The Massachusetts Department of Energy Resources (DOER) and the AGO have developed two short surveys (available in English and Spanish) to gather community input from Andover, North Andover, and Lawrence residents and businesses about the Merrimack Valley Renewal Fund. [These surveys are now available](#).

Food Pantries

People's Pantry, 190 Academy Road, North Andover, MA

- Food Pantry: Every other Tuesday, 9:30-10:30 am

Neighbors in Need, 978-685-8321

- Weekly food pantries, [click here for hours and locations](#)
- Limited delivery available for diapers, wipes, and formula

Lazarus House

- 260 Park Street / 412 Hampshire Street, Lawrence, MA
 - November through April: 7 days a week
 - May through October: open Monday through Friday
 - Breakfast To-Go: 8:30-9:30 am, Lunch to-go 11:30 am-1 pm
- St. Martha's Pantry 242 Hampshire Street, Lawrence, MA
 - Food Pantry/Groceries To-Go: Wednesdays 9 am-2 pm

YMCA Lawrence, 40 Lawrence, Street, Lawrence, MA

- Food Pantry/Groceries To-Go: Thursdays from 4-6pm
- Meals To-Go: Monday-Friday 3-5pm with an additional meal available on Friday for the weekend

GLCAC, 155 Haverhill St. Lawrence, MA

- Food Pantry. Tuesdays: 4:30 - 5:30 pm

Groundwork Farmers Market, The Center, 155 Haverhill St, Lawrence, MA

- 10 am - 3 pm
- February 13 & 27, March 13 & 27, April 10 & 24, May 8 & 22